## **Privacy Policy Nextcare.Pro App**

Effective Date: February 29 2020

Welcome to Nexctare.Pro's mobile app (the "App") operated by nooon WEB&IT GmbH, Switzerland. Nextcare.Pro is a Video Chat service for Telemedicine and Healthcare with focus on patient's privacy. The app can only be used in combination with an accredited healthcare organisation. Patients of such a healthcare organisation can use the App completely anonymous and free of charge. No personal data is required to use it, and no personal data is stored.

By using our services, you consent to the limited collection of technical data as stated below. You also agree that you have read, understood and agreed to this privacy policy. If you do not agree, or are unable to make this promise, you must not use the App. In such case, you must delete the App from your iOS or Android device.

This Privacy Policy is incorporated by reference into Nextcare's Terms of Service. Read this Privacy Policy carefully, and if you have any questions, contact us at info@nextcare.pro.

1. No Video or Audio Chat recording

No video chats or audio chats are recorded or stored by Nextcare.Pro.

2. Collection and use of technical data

Nextcare. Pro collects only technical data to ensure the working of the application.

These technical data includes:

- connection data such as IP address
- duration of chat
- type and model of device
- operating system
- camera on / off

We collect error-reporting information if the App crashes so that we can investigate the error and improve the stability of the App. These reports do not contain personally identifiable information. As part of these error reports, we receive information about the type and version of your device, the time the error occurred, the feature being used and the state of the application when the error occurred. We do not use this information for any purpose other than investigating and fixing the error. We don't share this data with 3rd parties.

Place of Jurisdiction is Zurich, Switzerland.

If you have questions or concerns regarding this Privacy Policy, contact us or write to us at:

nooon WEB&IT GmbH nextcare Pro Toblerstrasse 89 8044 Zurich Switzerland

info@nextcare.pro www.nextcare.pro